EDITORIAL

1175 Celebrating 85 Years

1177 American Society for Public Administration Code of Ethics

CONCEPTUALIZING PUBLIC ADMINISTRATION

1178 Under Pressure: Analyzing LEO Turnover in America's Swing and Pivot Counties for 2016, 2020, 2024
Gary Johnson, Spencer Cragun, and Jake Yoder

1213 Reclaiming Weber: Bureaucracy as Democracy's Last Line of Defense
Patricia Nemeth

1225 How Was Democracy Under the Administrative Presidency Supposed to Work?
Ben Merriman

1235 Unpacking Resilience in Public Administration: Insights From a Meta-Narrative Review
Jixiang Li, Shui-Yan Tang, and Bo Wen

PRACTICALLY SPEAKING

1255 Navigating the Power of the Purse—Fiscal Irresponsibility, Process Failures, and the New Constitutional Stress Test
Carolyn Bourdeaux, G. William Hoagland, Philip G. Joyce, Thomas S. Kahn, and Elaine Y. Lu

EARLY CAREER INTEL

1265 Managing Value Conflicts Through Formal and Informal Institutions: A Longitudinal Case Study in Local Government Service Reform
Jin Hong Kim

1281 Explaining Burden Reduction in Municipal Service Delivery: The Case of Streamlined Electric Vehicle Charger Permitting in California
Shan Zhou and Emma Mast

1297 When Network Meets Bureaucracy: Direct and Indirect Effects of Mandates on Crisis Response Collaboration
Minyoung Ku

1313 Religious Beliefs in Collaborative Environmental Governance: Evidence From Indonesia
Yuhao Ba and Yinfeng Liang

SCHOLARLY TAKES

1325 State Budgetary Outcomes: Do CEO Governors Make a Difference?
Can Chen, Boyuan Zhao, and Qiushi Wang

1340 Collaboration as a Tool for Equity? Reducing Racial and Ethnic Disparities in Healthcare Access
Jiho Kim and Tina Nabatchi

1359 The Organizational Dynamics of Bureaucratic Resistance to Undemocratic Pressures: A Conjoint Experiment in Brazil
Mariana Costa Silveira, Gabriela Spanghero Lotta, Luciana Cingolani, João Victor Guedes-Neto, Alexandre de Ávila Gomide, and Pedro Masson Sesconetto Souza

1374 Re-Imagining the Epistemic Possibilities of GPT for Public Administration Research in Competitive Settings
Yanto Chandra and Jianxiang Tan

1388 **Contextualizing the Effect of Community Social Capital on Racial Health Disparities: The Moderating Role of Racial Segregation and Citizen Ideology**
Jing Peng and Kaifeng Yang

1407 **Regulatory Offsetting Schemes as Effective Governmental Self-Binding Device? Lessons From the German Experience**
Xavier Fernández-i-Marín, Markus Hinterleitner, Christoph Knill, and Yves Steinebach

1420 **Biased by Design? Case Managers' Multidimensional Preferences Toward the Design of Algorithmic Decision Support Systems**
Martin Dietz, Christopher Osiander, Mareike Sirman-Winkler, and Markus Tepe

1434 **Interpersonal Connections and Career Mobility in Bureaucratic Labor Markets: Evidence From Brazil**
Danilo Cardoso, Flavio Cireno, Julien Labonne, Pedro Masson, Pedro Palotti, Flavio de Vitoria, and Martin Williams

1447 **An Unstable Hierarchy: Departmental Dynamics in Local Government Organizations**
Bradley M. Johnson, Kimberly L. Nelson, and Mary Beth Spoehr

1462 **Walking the Regulatory Line: The Effects of a Disbursement Quota on Foundations**
Nathan J. Grasse, Elizabeth A. M. Searing, and Susan D. Phillips

1478 **Beyond Psychological Costs: How Negative Bureaucratic Encounters Influence Citizens' General Psychological Well-Being**
Hanchen Jiang

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1501 ***Bureaucracy Remade, Citizens Reconfigured: Accountability, Digitalization, and the Transformation of Public Administration***
Habib Zafarullah