
Contents

<i>List of figures and tables</i>	vii
<i>List of abbreviations</i>	ix
<i>About the author</i>	xi
1 The challenge of electronic resources	1
Defining the problem	4
The library in context	11
Making the case for solutions	16
2 Diversions and half measures	21
Library as place	22
Finding new efficiencies for print	25
The hybrid library	28
3 The problem for libraries in the twenty-first century: the need to accept a paradigm shift	33
Print fetishism: information as object	34
IT and the library	38
The emergence of new information profession(s)	42
A tale of three libraries	44
4 Solving the problem, part 1: professional identity and preparation	49
Redefining the librarian as a professional	50
Reforming higher education for LIS	54
Beyond rhetoric: developing a new professional culture	65
Teaching the teachers: outreach to academia	69

5	Solving the problem, part 2: reorganizing libraries to serve users	79
	Reorganizing to optimize electronic resources management	80
	Collections and spaces in transition	85
	Changing services	100
	Who works for the library?	107
	Planning and administration	111
	Organization plans for electronic libraries in the twenty-first century	116
6	Solving the problem, part 3: adapting to scarcity	131
	Acquiring access	133
	Working with content providers	137
	How consortia and other organizations can help	146
	Managing perceptions of libraries	149
	Sustainability and assessment	152
7	The digital divide	161
	Fundamental problems	161
	Outreach and organizational culture	169
	Library as defender of the public record	172
	Information for the poor: managing social responsibility	174
8	Conclusion	179
	General transition plan to the electronic library	188
	Finding the right balance in infrastructure and personnel	191
	References	195
	Index	207