

Contents

Foreword by Matthew Fuller vii

Preface ix

Acknowledgments xiii

I Introduction 1

1 Introducing Code/Space 3

2 The Nature of Software 23

II The Difference Software Makes 45

3 Remaking Everyday Objects 47

4 The Transduction of Space 65

5 Automated Management 81

6 Software, Creativity, and Empowerment 111

III The Transduction of Everyday Spatialities 135

7 Air Travel 137

8 Home 159

9 Consumption 181

IV Future Code/Space 213

10 Everywhere 215

11 A Manifesto for Software Studies 245

Brief Glossary of Concepts 261

Sources 265

References 267

Index 285

Index

- Academia, 42, 105, 113, 115–117, 257
- Actant, 23, 39, 40, 42, 44, 58, 61, 63, 71, 75, 76, 77, 79, 86, 111, 196, 248
- Activism, 132, 133
- Adey, Peter, 16, 30, 142, 150, 228
- Agre, Philip, 86, 87, 89, 90
- Airplane, 74, 143, 144
- Airports, 7, 17, 18, 74, 108, 137–157, 209, 223, 251
- Air traffic control, 7, 10, 38, 43, 93, 137, 154
- Air travel, 6, 17, 30, 73, 107, 137–157, 189, 256, 257
- Algorithm, 3, 5, 13, 24, 26, 27, 30, 34, 36, 41, 43, 50, 56, 102, 103, 104, 105, 108, 109, 112, 116, 120, 122, 123, 124, 133, 142, 146, 150, 169, 173, 176, 183, 196, 204, 205, 206, 210, 219, 221, 234, 237, 246, 247, 248, 253, 254, 255, 256, 258
- Algorithm studies, 248
- Amazon, 187, 194, 205
- Ambient intelligence, 176, 217, 221, 225, 227, 261
- Andrejevic, Mark, 86, 91, 171, 173, 186, 187, 199, 203, 219, 234, 250
- ANPR, 85, 90, 149, 155
- Assembly language, 4, 25
- ATM, 6, 10, 42, 60, 78, 189
- Automagical, 5
- Automated management, 16, 58, 81–110, 137, 149–153, 157, 176, 194, 196, 209, 211, 228, 233, 240, 242, 249, 250, 261
- Automobilities, 6, 20, 99, 106
- Autonomy, 5, 10, 30, 42, 43, 58, 59, 76, 85, 109, 110, 132, 137, 150, 176, 189, 236, 261
- Back-officing, 194
- Bandwidth, 9, 129
- Banking, 4, 26, 78, 93, 183, 186, 194
- Bar codes, 48, 51, 87, 93, 94, 95, 100, 137, 142, 143, 144, 226
- Berry, David, 25, 30, 32, 37, 209, 245
- Big Brother, 112, 233, 234
- Biometrics, 92, 93, 95, 108, 137, 149, 150, 151, 152, 153, 154, 209, 229, 234, 236, 261
- Biopolitics, 81
- Blogs, 57, 58, 91, 126, 127, 130, 131, 132, 133, 187, 231
- Brook's Law, 36
- Bugs, 10, 26, 32, 34, 36, 37, 38
- Burrows, Roger, 60, 116, 123, 125, 126, 127, 130, 208
- Camera
- digital, 53, 56, 117, 120, 162, 168, 226, 231
 - traffic, 76, 90, 106, 107, 234, 242
 - surveillance, 6, 78, 84, 95, 98, 149, 164, 198, 209, 240
 - video, 85, 98
- Capitalism, 19, 78, 106, 183, 200, 224

- Capta
 - definition, 5, 261
 - recording, 94–101
 - shadow, 90–91
 - storage, 101–103
- Captabase, 5, 6, 7, 48, 50, 60, 78, 85, 87, 91, 93, 99, 102, 115, 120, 132, 137, 148, 149, 150, 152, 161, 169, 171, 173, 182, 187, 192, 193, 195, 200, 201, 202, 204, 206, 225, 233, 236, 238, 243, 246, 253, 261
- Capture model, 86, 87, 89, 90, 153
- Casino, 195, 196
- Castells, Manuel, 11, 12, 137
- CCTV, 84, 98, 108, 154, 164, 209
- Cell phones, 5, 6, 59, 60, 61, 73, 76, 100, 133, 143, 161, 165, 168, 169, 172, 173, 199, 216, 219, 223, 225, 240, 242, 248, 254, 255
- Citizenship, 153, 154, 234
- Code, 24–32
- Codebase, 33
- Coded
 - assemblage, 6, 7, 74, 80, 137, 223, 237, 249, 261
 - infrastructure, 5, 6, 7, 17, 77, 137, 219, 261
 - objects, 5–6, 7, 9, 20, 42, 47, 53, 54–59, 61, 63, 73, 76, 80, 160–169, 173, 174, 176, 178, 179, 218, 219, 221, 229, 240, 249, 256, 257, 262
 - processes, 6, 7, 160, 173, 175, 262
 - space, 18, 20, 73, 80, 143, 144, 160, 174, 179, 192, 195, 198, 211, 257, 262
- Codejects 54, 55, 56, 60, 160, 162, 165, 218, 237, 262
- Code libraries, 35, 114
- Code/space, 3–21, 66, 71–80, 110, 117, 137, 140, 142, 143, 144, 146–149, 153–156, 157, 160, 174, 179, 181, 192, 193, 195, 198, 211, 246, 256, 257, 261
- Collaborative
 - filtering, 205
 - manufacture, 33, 75, 76, 78, 80, 128, 130, 131, 156, 247
- Competitive advantage, 19, 82, 87, 104, 106, 107, 108, 140, 149, 192, 196, 211, 250
- Computation 7–9, 37, 43, 56, 215, 216, 217
- Computational city, 12
- Consumption, 7, 19, 20, 51, 60, 65, 80, 84, 85, 87, 109, 110, 112, 125, 142, 160, 171, 172, 173, 174, 179, 181–211, 233, 249, 256
- Control creep, 153, 234, 262
- Creativity, 11, 16, 20, 44, 90, 111–134, 178, 187, 225
- Credit cards, 6, 7, 24, 60, 61, 89, 92, 95, 98, 99, 102, 144, 182, 183, 184, 192, 193
- Crime, 19, 37, 75, 82, 84, 87, 91, 94, 104, 106, 109, 112, 149, 150, 151, 154, 199, 209, 216, 228, 234, 235
- Customer relationship management (CRM), 195, 196, 204
- Determinism, 18, 23, 40, 42, 44, 73–75, 80, 117, 123, 146, 147, 156, 157, 179, 248, 256
- Digital rights management (DRM), 176, 209, 210
- Discipline, 10, 11, 19, 35, 67, 81, 82, 84–87, 89, 90, 105, 106, 108, 133, 154, 202, 209, 211, 216, 229, 233, 249–251
- Discursive regime, 18–20, 78, 79, 106–109, 153–156, 216, 224, 250, 251, 262
- Docile bodies, 82, 90, 149, 155
- Dourish, Paul, 23, 39, 162, 176, 216, 217, 218, 237
- Electronic
 - data interchange, 93, 193
 - fund transfers, 6, 73, 93, 183, 192, 202
 - point of sale (EPoS), 192, 194, 202
 - product code (EPC), 51
- Embodiment, 18, 34, 36, 60, 69, 73, 76–78, 80, 100, 112, 116, 124, 126, 130, 132, 133, 144, 147, 175, 205, 206, 235, 236, 238, 249, 255
- Empowerment, 10, 19, 20, 44, 63, 106, 107, 108, 111–134, 172, 173, 178, 186, 189, 210, 216, 225–228, 230, 246, 250

- Enterprise resource planning (ERP), 194, 200, 201, 202
- Ethics, 20, 34, 107, 109, 116, 132, 133, 202, 231, 235, 236, 246, 251–254
- Ethnography, 32, 34, 37, 40, 63, 157, 247, 255, 256
- Everyware, 9, 17, 20, 63, 110, 112, 215–243, 251, 253, 254, 262
- Farm-to-fork, 50, 202, 229
- Federation Square, 198
- Financial systems, 6, 30, 37, 60, 93, 103, 144, 174, 182–184, 204, 235
- Firmware, 56, 58, 59, 253, 262
- Folksonomy, 130, 131
- Foucault, Michel, 18, 19, 70, 80, 81, 82, 85, 149, 154, 255
- Fraud, 19, 60, 82, 84, 103, 106, 107, 153, 182, 183, 192, 193, 195, 196, 210, 250
- Fuller, Matthew, 12, 13, 26, 27, 39, 40, 121, 123
- Galloway, Anthony, 13, 87, 92, 205
- Games, 4, 5, 60, 95, 123, 131, 161, 162, 174, 175, 177, 196, 209
- Genealogy, 66–71, 80, 229, 255
- Geodemographics, 60, 94, 172, 173, 205, 206, 208
- Global distribution systems (GDS), 142, 144
- Google, 102, 127, 128, 199
- Governance, 16, 20, 63, 80, 81, 110, 142, 228, 233, 238, 241, 246, 249
- Governmentality, 20, 24, 81, 82, 84, 85, 87, 89, 90, 102, 110, 147, 179, 247, 251
- GPS, 5, 6, 54, 58, 62, 77, 91, 94, 99, 143, 144, 164, 168, 226, 227, 239, 242
- Graham, Stephen, 5, 10, 12, 16, 71, 86, 104, 105, 108, 147, 150, 153, 155, 192, 199, 204, 209, 226, 235, 253, 256
- Grammar of action, 87, 89, 90, 108, 109, 150, 153, 156, 209, 250, 262
- Greenfield, Adam, 9, 17, 216, 217, 219, 221, 225, 226, 234, 235, 237–242
- Hacking, 19, 24, 33, 34, 35, 37, 132, 178, 235, 241, 242
- Hardware, 3, 5, 7, 24, 25, 38, 43, 109, 129, 218, 262
- Hayles, Katherine, 13, 47, 51, 215, 224
- Health, 12, 62, 81, 82, 94, 98, 103, 168, 169, 170, 173, 174, 175, 198, 228, 229, 231, 249
- Hegemony, 19, 108, 109, 132, 155, 156, 258
- Hotels, 184, 195, 196, 204
- Human rights, 132
- ID cards, 92, 143, 144, 152, 154, 226, 233, 235, 250, 251
- Ideology, 37, 67, 77, 78, 79, 90, 109, 153, 155, 246, 247
- Identity, 12, 16, 23, 74, 75, 124, 143, 144, 152, 154, 205, 226, 233, 235, 241, 250, 251, 253,
- Immigration, 7, 74, 108, 137, 144, 147, 148, 149, 150, 151, 153, 154, 251, 257
- Infomediary, 194
- Intellectual property, 24, 93, 209–210
- Interactivity, 54, 55, 56, 198
- Internet, 5, 7, 9, 11, 37, 42, 47, 57, 58, 60, 90, 95, 100, 121, 125, 128, 131, 132, 133, 144, 161, 165, 172, 175, 178, 184, 185, 192, 198, 199, 209, 221, 245, 254, 257
- Internet of things, 47, 51, 54, 60, 179, 216, 262
- Interoperability, 201, 216, 237, 238, 243
- Interpellation, 11, 106, 155
- Knowledge discovery from databases (KDD), 103, 204
- Knowledge society, 37
- Latour, Bruno, 16, 39, 71, 85
- Legal, 19, 36, 37, 51, 60, 75, 82, 84, 85, 102, 106, 107, 108, 132, 151, 154, 176, 184, 185, 199, 209, 210, 232, 234, 242, 251, 254

- Lessig, Lawrence, 13, 40, 81, 85, 146, 254,
- Location based services (LBS), 100, 199, 227
- Logistics, 6, 50, 51, 73, 93, 181, 192, 194, 199–202, 229
- Logjects, 54, 55, 56, 57–60, 160, 161, 175, 178, 195, 262
- Loyalty cards, 7, 92, 192, 193, 208, 250
- Lyon, David, 60, 84, 85, 86, 90, 98, 104, 153, 203, 204, 209, 234, 235, 240
- Machine readability, 5, 10, 47, 48, 50, 54, 59, 60, 61, 91, 92, 94, 95, 99, 149, 151, 153, 161, 179, 251
- Mackenzie, Adrian, 5, 13, 23, 24, 27, 30, 34, 35, 36, 39, 41, 42, 65, 71, 72, 102, 248, 255, 256
- Manovich, Lev, 12, 13, 120, 123, 124, 246
- Map/mapping, 31, 82, 91, 99, 127, 128–130, 132, 143, 155, 255, 257, 258
- Mashups, 111, 126, 127, 128, 174, 188
- Memory, 8, 24, 56, 227, 230, 232, 252, 254, 262
- Micro-electromechanical systems (MEMS), 95, 105
- Mitchell, William, 12, 16, 76, 95, 98, 198, 215, 216, 219, 235
- Modding, 111
- Money, 26, 32, 40, 42, 77, 78, 102, 173, 182–184, 186, 189, 210, 234
- Moore's law, 8, 9, 102
- MP3 player/format, 6, 25, 54, 58, 59, 76, 91, 102, 123, 165, 185
- Museum, 69, 113, 192, 195, 197, 198, 215
- Music, 102, 113, 117–119, 121, 175, 181, 185, 186, 196, 205, 210, 225
- Neoliberalism, 19, 78, 79, 106
- Network, 9, 16, 17, 18, 30, 37, 40, 51, 55, 59, 71, 77, 78, 102, 113, 140, 144, 169, 171, 178, 181, 184, 185, 192, 201, 216, 218, 227, 228, 237
- distributed, 6, 50, 51, 54, 58, 61, 160
- social, 12, 58, 91, 126, 127, 131, 133, 173, 185, 205
- wireless, 5, 17, 100, 165, 168
- Network society, 12
- New media, 11, 12, 112, 123–128, 133, 215, 246
- 9/11, 140, 144, 150, 234
- Non-place, 74, 156
- Nonrepresentational theory, 71
- Oligopticon, 19, 84, 85, 228, 233, 237, 238, 263
- Online shopping, 184, 194
- Ontology, 16, 26, 27, 48, 61, 66, 67, 68, 70, 77, 87, 124, 130, 151, 153, 238, 246, 247, 255, 263
- Open source software, 33, 35, 37, 128, 130, 131, 186, 188, 263
- Openstreetmap, 128, 129, 130
- Panopticon, 19, 82, 84, 85, 154, 228, 233, 235, 237, 238, 251, 252, 263
- Passenger name record (PNR), 87, 88, 89, 142, 149, 151, 152
- Pattern recognition, 103, 105, 247, 254
- PDA, 32, 54, 58, 59, 165, 221
- Peer-to-peer sharing, 172, 185
- Performativity, 34, 44, 70, 71, 78, 147
- Pervasive computing, 3, 9, 58, 176, 216, 217, 218, 219, 223, 224, 235, 242, 248, 252, 263
- Photographs, 113, 117, 120, 121, 123, 124, 128, 161, 165, 174, 231, 232, 236
- Political economy, 37, 70, 78, 110, 157, 179, 221
- Politics, 10, 11, 12, 23, 32, 37, 43, 58, 65, 67, 75, 112, 129, 130–133, 146, 155, 199, 205, 236, 251, 254
- Power/knowledge, 84, 90
- Powerpoint, 27, 122
- Presumption, 186–192, 193, 209, 210, 211
- Privacy, 19, 134, 151, 152, 160, 173, 177, 184, 204, 210, 217, 229, 250, 251, 253

- Profiling, 51, 103, 104, 142, 152, 173, 174, 181, 202–08, 234, 235, 247, 250, 251
- Programmer, 25, 26, 32, 33, 34, 35, 36, 37, 39, 43, 112, 113, 188, 238, 247, 248
- Programming, 24, 25, 26, 32, 33, 34, 35, 36, 44, 112, 113, 125, 126, 171, 188, 255
- Redlining, 104, 205, 208
- Refactoring, 26
- Regulation, 6, 10, 11, 13, 17, 18, 19, 26, 39, 60, 73, 75, 78, 80, 81–110, 133, 137, 149, 150, 151, 153, 172, 184, 185, 200, 202, 209–210, 233, 239, 240, 241, 249, 250, 251, 252, 254
- Resistance, 19, 20, 70, 79, 80, 107, 109, 112, 140, 150, 153, 178, 216, 236, 240–242, 250, 251
- Retail, 11, 24, 50, 51, 65, 86, 87, 95, 103, 143, 181, 184, 185, 193, 194, 195, 199, 202, 203, 205, 208, 209
- RFID, 48, 50, 51, 87, 93, 94, 95, 97, 109, 161, 172, 226
- Rosenberg, Scott, 23, 32, 34, 35, 36, 37, 38, 256
- Safety, 19, 50, 75, 76, 87, 104, 106, 107, 140, 153, 154, 156, 160, 179, 202, 209, 224, 226, 228, 229, 242, 250
- SAP, 201
- Satellite imagery, 115, 128, 132
- Scale, 5, 9, 13, 16, 43, 56, 68, 70, 73, 76–78, 80, 100, 112, 116, 124, 126, 130, 132, 133, 144, 147, 175, 205, 206, 235, 236, 238, 249, 255
- Scanning technologies, 86, 94, 95–98, 137, 138, 143, 193
- Scopophilia, 231
- Secondary agency, 5, 39, 44
- Security, 6, 7, 17, 19, 51, 59, 74, 75, 84, 87, 89, 93, 98, 102, 106, 108, 132, 140, 142, 143, 147–156, 176, 193, 196, 199, 209, 216, 225, 228–230, 232, 234, 236, 250, 251
- Self-discipline, 82, 85, 86, 87, 90, 110, 154, 209, 233
- Sensing technologies, 50, 56, 78, 94, 95–98, 99, 115, 143, 168, 169, 173, 176, 217, 221, 225, 227, 228, 230
- Sentient computing, 5, 71, 216, 217, 218, 242, 263
- Simulation, 30, 105, 109, 115, 121, 198
- Smart
- buildings, 12, 221
 - clothing, 226
 - homes, 99, 160, 176–178, 236, 239, 240
 - shelving, 51
 - tagging, 51
 - ticket, 95, 97
- Social
- networking, 12, 58, 91, 126, 127, 131, 133, 173, 185, 205
 - sorting, 194, 235, 263
- Software
- definition, 3
 - failures, 38
 - nature of, 23–49
 - process, as, 23, 32–38
 - product, as, 23, 39–43
 - studies, 12–13, 21, 65, 245–260
- Songdo City, 224
- Sousveillance, 98, 110, 216, 225, 230–233, 242, 251, 263
- Space, 12–16, 17, 18, 19, 44, 48, 51, 60, 66–80, 84, 86, 90, 94, 95, 99, 100, 103, 108, 117, 126, 142, 143, 144, 146, 155, 160, 161, 162, 174, 175, 178, 179, 181, 192–199, 205, 206, 208, 211, 215, 221, 222, 229, 237, 246, 248, 249, 256, 257, 258
- Space-time, 13, 68, 77, 78, 79, 90, 100, 181, 183, 252
- Spatial
- behavior, 181
 - data 13, 61, 67, 94, 128, 130, 205–208, 227
 - public, 63, 131, 198–199

- Spatiality, 13, 16, 17, 18, 20, 60, 61, 63, 66–80, 159, 160, 173–176, 179, 210, 246, 249, 252
- Spatialization, 242, 255, 257–258
- Spimes, 229, 230
- Storage, 8, 56, 57, 92, 99, 101–102, 103, 185, 200, 205
- Supermarket, 7, 17, 38, 39, 95, 99, 186, 189, 192, 193, 201, 202, 229
- Supply chains, 51, 181, 199, 200, 202, 211
- Surveillance, 6, 11, 19, 51, 61, 82, 84–87, 89–91, 95, 98, 99, 102, 103, 106, 108, 109, 137, 143, 149, 151, 154, 156, 171, 173, 175, 178, 184, 198, 199, 208, 209, 211, 216, 227–234, 237, 238, 240, 241, 250, 251, 263
- Tangible computing, 216, 217, 218, 242, 263
- Technicity, 42, 43, 44, 47, 50, 54, 65, 66, 71, 72, 111, 112, 115, 117, 123, 124, 133, 160, 161, 246, 248, 249, 260, 263
- Technological unconscious, 5, 61, 178
- Territorialization, 17, 69, 92, 103
- Television, 6, 7, 42, 59, 84, 99, 106, 117, 126, 160, 161, 162, 165, 169, 171, 172, 174, 175, 176, 186, 198, 225, 228
- Terrorism, 154, 228
- Theme park, 192, 195, 209
- Thrift, Nigel, 5, 10, 16, 18, 19, 20, 60, 61, 65, 67, 70, 71, 82, 85, 99, 104, 147, 164, 177, 178, 237
- Times Square, 198
- Trafalgar Square, 68–70
- Traffic management, 3, 4, 6, 12, 62, 72, 76, 78, 85, 106, 241, 242
- Transcoding, 123, 124
- Transduction, 16, 17, 18, 63, 65–80, 140–145, 146, 155, 175, 179, 193, 194, 253, 258, 263
- Transportation, 6, 7, 17, 67, 68, 106, 107, 137–157, 169, 199, 229, 249
- Utilities, 169, 171
 - electricity, 6, 7, 14, 108, 165, 171, 175, 179, 236, 240
 - water, 6, 7, 14, 39, 108, 161, 162, 165, 171, 175, 228
- Vending machines, 6, 62, 195
- Virus, 33, 37, 38, 147, 228
- Visualization, 20, 100, 103, 104, 127, 128, 129, 252, 257, 258, 259
- Voice recognition, 105, 107, 218, 228
- Wearing computing, 168, 216, 217, 219, 226, 230, 242, 263
- Weather/climate, 27, 30, 42, 75, 115, 146, 198, 199, 219
- Web 2.0., 125–130, 131, 133
- Wiki, 58, 126, 129, 130, 131, 187
- Wireless/Wi-Fi, 5, 7, 59, 95, 100, 143, 165, 168, 198, 199, 216, 218, 221, 222, 225, 242
- Word processing, 4, 17, 27, 69, 113, 115, 121, 123
- Yield management, 146, 195
- Y2K millennium bug, 10
- Zook, Matt, 16, 192, 256
- Ubiquitous computing, 9, 216, 217, 218, 219, 221, 223, 224, 242, 263