

CONTENTS

Preface	vii
1 Understanding Your Competencies to Create a Successful Career <i>Judith J. Field</i>	1
2 Collection Development Competencies for Science and Technology Libraries <i>Michael R. Leach</i>	11
3 Reference, In-Depth Research Assistance, and Administrative Assistance <i>David Stern</i>	23
4 Information Literacy Instruction: Competencies, Caveats, and a Call to Action <i>Alexius Smith Macklin</i> <i>F. Bartow Culp</i>	45
5 Core Cataloging and Metadata Standards and Best Practices <i>Mary S. Alexander</i>	63
6 Humor Deficit: A Librarian's Guide to Being Funny and Competent <i>Liz Bryson</i>	87
7 The Management of SciTech Libraries: Services, Staff, Facilities, and Outsourcing <i>G. Lynn Berard</i>	101

INDEX

Page numbers in Bold represent Figures

- A-Core 78
- abstracting and indexing (A&I) 28
- accreditation 4-5
- active learning 38
- active listening 30
- administration 112
- administrative assistance 40-1;
 - suggested readings 41-3
- Administrative Dublin Core 78
- administrative metadata 77-8
- aggregators 18
- agreements; consortial 21
- alliances; creating 117
- alternative hypothesis 150
- American Association of Law Librarians 6
- American Chemical Society (ACS) 47
- American Library Association 6
- American Library Association
 - Committee on Accreditation 4
- appropriate copy services 33
- approval plans 13, 17
- arithmetic mean 142
- assessment 156; awareness tools 165;
 - prominent libraries 169-70;
 - recommended reading 163-5;
 - resistance to 162
- assessment conferences 167-8
- assessment culture 162-3
- assessment tools 170-6
- assessment training 168-9
- association 145
- Association of College and Research Libraries (ACRL) 46
- Association of Research Libraries (ARL) 167
- associations: competencies needed
 - by members 6-7; professional 6, 26-7, 37
- Astrolunch talk 95-6
- astronomy librarian 91
- Astronomy Thesaurus 93
- authority certification 24
- autoalerts 29
- AUTOCAT 82
- automation requirements 115
- automation services 181
- automation systems 117
- average 142
- bar-charts 140, **141**
- best practices 26-7, 36
- biased sample 139
- bibliographic information;
 - communicating 66
- blogs 8; library assessment 165-6
- book acquisition 181
- budgets: managing 13, 18; staffing 110
- building project; managing 108
- California Library Association 6
- capital requests; generating 106-7
- catalog librarians 64
- Catalogblog 82
- cataloging 117; definition 63-4;
 - relationship with metadata 82
- causation 145
- central tendency 142
- certification 5
- changes: adapting to 94-5; catalysing 112

- chat services 103
- chemistry 47
- classification schemes 67
- clerical staff 110, 112
- cluster sampling 137
- collaboration competencies 20-1
- colleagues; socializing with 95
- collection development 12, 116-17; policies 13
- collection management 19
- collection preservation 13
- collections: digitization of 103; unused 15
- collective intelligence 34
- collegiality 111
- comedy; culture of 97
- communication: competencies 20-1; improving 90-1; with library community 107; methods 20; skills 7-8; technology 91
- communication channels; creating 188
- communication process; scholarly 15-16
- compatibility 32
- competencies 5; collaboration 20-1; communication 20-1; essential 7-10; financial 18-20; foundational 13-18; information 47-8; management 18-20; pedagogical 21; for science; technology; engineering and mathematics (STEM) 47-50; of team members 128
- competency statements; creation of 6-7
- conferences; professional 185
- confidence intervals 146; calculating 147-9
- confidence level 146-7, 147
- confidentiality 117
- conflict resolution 130
- connections; maintaining 37
- consortial agreements 21
- consultants 182
- consulting companies 115
- Content Standard for Digital Geospatial Metadata (CSDGM) 74, 75
- content standards 72
- contracting-out 114
- controlled vocabulary 72, 80
- convenience sampling 138
- core functions 114-15, 116
- corporate context 14
- corporate culture 118
- correlation coefficient 145
- cost cutting 116
- costs; monitoring 117
- Counting Online Usage of Networked Electronic Resources (COUNTER) 170-1
- credit; giving 112
- critical thinking 31
- cross-functional teams 126
- crosswalk 81, 81
- current; keeping 165
- curriculum: competency-based 7; science 50
- data: central tendency of 142; graphical presentation 140-5; producing 136-9; understanding 134-6
- data analysis 139-52; needs assessment 160-1
- data collection 134-9, 158; methodologies for 159-60; needs assessment 160
- data dispersion 142, 143
- data elements 74
- data exploration 140-5
- databases 28
- dataset 134-5, 135
- DC-Library Application Profile (DC-LIB) 77
- decision-making; team-based 128
- Describing Archival Content* (DAC) 70
- development 111
- dialog 128
- DigiQual 171
- digital collections 20
- digital information resources 18
- digital library development 82
- Digital Library Federation's (DLF) 69
- digitization 103
- digitizing functions 117

- DIGLIB 82
disciplinary responsibilities 125
discussion 128
dispersion 142, 143
document delivery 181
downsizing 115
Dublin Core 72, **73**, 76; extending 73
Dublin Core Metadata Initiative (DCMI) 71-3, 77
Dublin Core namespace 76
- e-book services 182
e-resources 19; *see also* information resources
Ecological Metadata Language (EML) 76
Effective; Sustainable; Practical Assessment 168-9
electronic resources; use of 171, 173
elements; matching 81
embedded librarian 39-40
employee relationships 89
Encoded Archival Description (EAD) 69-70, **71**
encoding schemes 78-80
energy; creating 96-8
equipment; provision of 106
estimating 146-9
evaluation: professional associations 104-5; recommended readings 105; summative 52
expansion; planning 106
expectations 29
experimental design 139
expertise: in-house 116; technical 3
exploratory data analysis (EDA) 139-45
exploring tools 38
eXtensible Markup Language (XML) 66, 79-80
- faceted results 29
facility: planning 107-8;
recommended reading 108-9
faculty: collaboration with librarians 50; information literacy (IL) skills 49; needs of 107; qualified 5
fairness 111-12
- Federal Geographic Data Committee (FGDC) 74
Federated searching 28, 34-5
financial competencies 18-20
finding aids 69-70
fun; at work 95, 96-7, 112
functions; core 116
funding; securing 110
- Gateway to Education Materials (GEM) 73
Geographic Information System (GIS) 74
geospatial metadata 74
Getting Mileage out of Metadata: Applications for the Library (Hudgins; Agnew & Brown) 64-5
grey literature 28
- haphazard sampling 138
harvesting 29, 81
Hawaii 91
heuristic models; information literacy (IL) instruction 51
histogram 141, **141**
homepages 102
honesty 112
hosted applications 184
human resource optimization 112
humor 112
hypothesis testing 149-52
- I-schools 3
ICT skills; learning 38
inferential statistics 138, 145-52
influence 97
information: brokers of 182;
competencies 47-8; re-purposing 35-6; sources of 24; syndication of 31
information industry **183**; trends 182-4
Information Literacy Competency (ILC) 49-50
information literacy (IL) 173-4;
concept of 46-7; curriculum 52;
designing instruction 53-5;
faculty's skills 49; processing models 50-1; standards 54, **54**, **55**

- information professionals 3
- information resources: digital 18; electronic 19; managing 14
- information service; personalized 31
- information sharing; social aspects 36
- information technology (IT) 46
- information-gathering 163
- instant messaging (IM) 32
- institutional memory 118
- institutional mission; understanding 15
- instruction sessions 51
- instructional design; knowledge of 49
- integrated library systems (ILS) 181
- integrated services 184
- intelligence; collective 34
- interdisciplinary studies 16-17
- interfaces; of search tools 37
- internal teams 126
- International Astronomy Meetings 94
- interoperability 80-1
- interpersonal skills 20
- interval scale 136
- job descriptions; developing 109-10
- Journal Citation Reports (JCR) 171-2
- journals; library evaluation 166-7
- knowledge; developing 34-8
- knowledge management (KM) 24, 29, 35, 39
- knowledge worker 95
- laboratory animals 103
- laughter 88, 89, 97
- leader; role of 9
- leaders 129
- learner; lifelong 9-10
- learning; active 53-4; continuous 14
- learning objects 16
- learning outcomes; evaluating 55, 56
- legacy standards 64
- LibQual+ 172
- librarians: collaboration 93-4; developed 26; importance of science degree 110; as instructors 46; as teachers 48-9; working with faculty 50
- librarianship: traditional 23-4; training in 49
- libraries 63; promoting 97
- library committee 107
- Library of Congress 66, 67, 70
- library education; evolution of 2-4
- library operations; outsourced 116
- library schools 2, 3, 7
- library standards; legacy of 66
- library technical services 181-2
- linking tools 31
- listening; active 30
- listservs; library assessment 166
- literature; grey 28
- Local Journal Utilization Reports (LJUR) 172-3
- Machine-Readable Cataloging (MARC) 66-8; record 68
- management 33, 119-20; of budgets 13, 18; of building project 108; of collection 19; competencies 18-20; of information resources 14; of knowledge 24, 29, 35, 39; of resources 36
- management skill 158
- management style 111
- manager; duties of 106
- margin of error 147
- mean 142
- measurement; scales of 135-6
- Measuring the Impact of Networked Electronic Services (MINES) 173
- median 142
- Medical Library Association 6
- mentor 112
- metadata 29; administrative 77-8; definition 63-4; education 81-3; geospatial 74; preservation of 78; relationship with cataloging 82; terminology 83-4
- Metadata Encoding and Transmission Standard (METS) 80
- Metadata and its Applications* (Eden) 65
- metadata librarians 64
- Metadata Objects Description Schema (MODS) 68-9, 69

- metadata.schemas 65-6; identifying 64-5; local 77; mixing 76-7
- method; mixed 156
- methodology; understanding 158
- mode 143
- morale 118
- Mosaic 94
- namespaces 76
- National Biological Information Infrastructure (NBII) 74-6
- National Snow and Ice Data Centre 78
- navigation 31
- navigation links 8
- needs assessment 158-62, 185-6
- networkings 36-8
- nominal scale 136
- non-probability sampling 138
- non-science major librarians 110
- null hypothesis 150
- numerical measures 142, 145
- observational study 139
- off-shoring 114
- ohana 89
- Online Computer Library Centre (OCLC) 71-2
- Online Public Access Catalogs (OPACs) 181
- online services 32, 180-1
- Open Archive Initiative Protocol for Metadata Harvesting (OAI-PMH) 80-1
- Open Archives Initiative (OAI) 80-1
- open source services 182
- operations; oversight of 106
- opinion leader 188-9
- ordinal scale 136
- organizational culture 125
- outreach 39
- outsell 115
- outsourcing 113-19, 182
- p-value 150
- page; specialized 103
- parameters 146
- paraprofessionals 112
- participation; active 53-4
- partners; gaining 117
- pathfinders 35
- patronage 20
- pedagogical competencies 21
- pedagogical process 16
- personal traits 156-7
- personalization 31
- personnel 112; evaluations of 129-30; management of 111-12, *see also* staff
- physical facility; maintenance of 106
- Physics-Astronomy-Math (PAM) librarians 92, 93-4
- pie-charts 140, **140**
- politics; of assessment 162-3
- population 136-7
- portals 35
- presence 27
- presentation skills 21
- presentations 8
- preservation metadata 78
- Preservation Metadata Implementation Strategies (PREMIS) 78
- primary publishers 179
- private research consulting companies 115
- probability sampling 137
- probability theory 146
- problem-solving 54
- procurement processes 115
- product development 183
- productivity; improvement in 116
- professional associations 6, 26-7, 37; evaluation 104-5; facilities 108; outsourcing 120
- professional organizations; staffing 113
- professional partnerships 89
- professional skills 25-6
- project-based teams 126
- Public Library Association 6
- publishers 179-80
- publishing industry; knowledge of 13
- Purdue University Libraries 126-7; team structure **127**; team training 128-30
- qualification 5

- qualifiers 72
- qualitative assessment 156
- qualitative variables 135
- quantitative assessment 156
- quantitative variables 135
- ratio scale 136
- records; web-based materials 64
- recruitment 111
- reference; virtual 29
- reference interview 30-1
- reference librarian 23, 30; suggested readings 41-3
- reference service 24-5; defining 25
- relationship building 184-5
- relationships: building 89-90; employee 89; working 91-2
- remote access 29
- representative sample 138
- reputation building 188-9
- research assistance; suggested readings 41-3
- research questions 159
- researchers; serving 30, 33
- resistance to assessment 162
- resolvers 28
- resource; preservation of 78
- Resource Description Format (RDF) 79
- resources: efficient use of 117; electronic 66; lack of 116; management of 36
- results; faceted 29
- retention 111
- sample 136-7
- sampling; methods of 137-8
- scatter plot 144, **144**
- scholarly communication process 15-16
- scholars; advanced 38
- sci-tech units 126
- science: technology engineering and mathematics (STEM); competencies 47-50; informing teaching 50-3
- science curriculum; reforming 50
- science degree; importance to job 110
- science libraries 14
- science major librarians 110
- search syntax 28
- search tools 34-5
- searching; federated 28, 34-5
- searching needs 34-5
- secondary publishers 180
- semantic interoperability 80
- service; proactive 25
- service locations 32-3
- service providers: contract options 187; interaction with 178-9
- Service Quality Evaluation Academy 169
- service review 41
- services: common 101-2; evaluation of 104; measurement of 186; multi-functional 184; online 180-1; traditional 33; trends in 102-4; understanding 187
- significance; tests of 149-52
- simple random sampling 137
- skill sets 26-7
- skills 5, 30-4, 161; advanced 38-40; disinterest in learning 53; professional 25-6; technical 157-8
- social networking services 32
- social networks 103-4
- socializing 95
- software providers 181
- sources; evaluating **56**
- space: planning 105; provision of 106-7; using 106
- spatial information 75
- special libraries 14
- Special Libraries Association (SLA) 6, 14, 64
- spreadsheet software 157-8
- staffing 109-13, 117, *see also* workers
- Standard Assessment of Information Literacy Skills (SAILS) 173-4
- standard deviation 143-4
- standards 5; facility planning 108; outsourcing 120; of service 104
- standing teams 126
- statistical analysis 174
- statistical inference 139, 145-6
- statistical significance 150
- statistical software 174-5
- statistics 133-4; inferential 145-52

- stratified random sampling 137
- stress; relieving 95-6, 97
- structural metadata 78-9
- study design 138-9
- subject databases; selecting 39
- subject expertise 38, 39
- support staff 110
- syndication 31
- systematic sampling 137
- T-Rex 93
- tables 135
- tags: numerical 67; text-based 69
- talks; lunchtime 95-6
- Taxonomy Community of Practice's 82
- teaching 16, 146
- team environment 126-7
- team member 8-9; competencies of 127-8
- teams 123-6; training 128-30
- technical expertise; requirement of 3
- technical services 181-2
- technical skills 157-8
- technical support 32
- technology: development of 91, 184; knowledge of 17; learning about 187-8
- terminology 4-5, 27-9; staffing 112; standardizing 93
- test statistic 150
- tests of significance 146
- thinking: critical 31; externalizing 52-3
- tools; selection of 34-5
- traditional librarianship 23-4
- training 5; and development 111
- triage 28
- understanding; importance of 15
- Understanding MARC Bibliographic* (Furrier) 67
- Understanding Metadata* (National Information Standards Organization) 65
- University of Arizona 123, 126
- University of Nevada 162
- unused collections 15
- user feedback 186
- user interests; knowledge of 25
- user needs: analysis of 15; translating 178
- user population; understanding 34
- validation 32
- value chain 178
- variable; categorical 148
- variable tags 67
- variables 135; correlation between 144
- variance 143-4
- Virtual Address eXtension (VAX) 90
- virtual reality platforms 33
- virtual reference 29
- visual displays 140-4
- volunteer sampling 138
- web portals 102-3
- wikis 8
- Williamson reports (1921; 1923) 2-3
- Wisconsin-Ohio Reference Evaluation Program (WOREP) 175
- work; project-based 126
- work-flow solutions 183
- workers; happy 89
- workload; identifying 109-10
- workplace humor 89
- World Wide Web 63
- World Wide Web Consortium (W3) 66
- WorldCat* 66
- wrapper elements 70
- wrappers 78-80
- Zoomerang 175-6