Contents

PREFACE

vii

Part I

PROFESSIONAL KNOWLEDGE AND REFLECTION-IN-ACTION

1 The Crisis of Confidence in Professional		
	Knowledge	3
2	From Technical Rationality to Reflection-in-	
	Action	21

Part II

PROFESSIONAL CONTEXTS FOR REFLECTION-IN-ACTION

3	Design	as	Reflective	Conversation	with	the
	Situatio	n				

76

U

CONTENTS

4	Psychotherapy: The Patient as a Universe of One	105
5	The Structure of Reflection-in-Action	128
6	Reflective Practice in the Science-Based	
	Professions	168
7	Town Planning: Limits to Reflection-in-Action	204
8	The Art of Managing: Reflection-in-Action	
	Within an Organizational Learning System	236
9	Patterns and Limits of Reflection-in-Action	-
	Across the Professions	267

Part III

CONCLUSION

10	Implications for the Professions and Their Place	
	in Society	287

NOTES	355
INDEX	365