Critical perspectives on user involverne

## Contents

Batters on a	service planning, development and evaluation	
	on: From margin to mainstream	
	nes and Phil Cotterell	X۱
	ines and Fine Cotterell	
Part One	Introduction: user movements	erester
	Marian Barnes and Phil Cotterell	NT-MANE
-	Survivors History Group takes a critical look at historians	7
	Survivors History Group	marie /
840	The Nottingham Advocacy Group: a short history	19
	Marian Barnes and Colin Gell	19
three	Building solidarity, ensuring diversity: lessons from service	33
	users' and disabled people's movements	55
	Peter Beresford and Fran Branfield	
bur	Service users and the third sector: opportunities, challenges	47
	and potentials in influencing the governance of public service	
	Graham P. Martin	
five	The capacity, impact and challenge of service users'	57
	experiential knowledge	
	Phil Cotterell and Carolyn Morris	
Part One: Q	uestions for reflection	70
		ent as
Part Two	User involvement in services	73
	Marian Barnes and Phil Cotterell	alshe
six	Collaboration in public services: can service users and staff	79
	Darticipate together?	
	Michelle Farr	
seven	Changing patterns of service user involvement, 1990-2010	89
A (19) (19)	Clare Evans and Ray Jones	
eight	Looking out from the middle: influencing policy change	101
	through user involvement	
	Joe Duffy and Brendan McKeever	
nine of	Changing minds: unleashing the potential of mental health	115
	service users – a critical perspective on current models of	
	service user involvement and their impact on wellbeing	
	and 'recovery'	
	Stephanie McKinley and Sarah Yiannoullou	
	search Centre in Sustainable Regeneration. Her substantive	

## Critical perspectives on user involvement

ten	Moving forward: understanding the negative experiences	129
	and impacts of patient and public involvement in health	
	service planning, development and evaluation	
	Sophie Staniszewska, Carole Mockford, Andy Gibson,	Notes en
	Sandy Herron-Marx and Rebecca Putz	
Part Two: Que	estions for reflection	142
Part Three	User involvement in research	143
	Marian Barnes and Phil Cotterell	
eleven	Young mothers' experiential knowledge and	149
	the research process	
	Geraldine Brady, Geraldine Brown and Corinne Wilson	
twelve	Involving young people in research: making an impact	159
	in public health	three
	Louca-Mai Brady, with young researchers Ellie Davis,	
	Amrita Ghosh, Bhavika Surti and Laura Wilson	
thirteen	Projects through partnership: promoting participatory	169
timteen	values throughout the research process	
	Robert Kirkwood	
fourteen	Involving older people in research: empowering engageme	ent? 181
louiteen	Lizzie Ward and Beatrice Gahagan	
fifteen	'Still out there?' Is the service user voice becoming lost	189
milleen	as user involvement moves into the mental health resear	
	mainstream?	ch
	Kati Turner and Steve Gillard	PartTwo
		201
sixteen	Service user-led research in the NHS: wasting our time?	201
	Patsy Staddon	209
seventeen	Should we? Could we? Measuring involvement	209
	Rachel Purtell, Wendy Rickard and Katrina Wyatt	ct 1988
eighteen	Evaluating the impact of public involvement on research	217
	Rosemary Barber, Jonathan Boote, Glenys Parry,	
	Cindy Cooper and Philippa Yeeles	
Part Three: Q	uestions for reflection	224
	Critical and different perspectives on user involvement	225
Marian Barne	is and Phil Cotterell	
References	and recovery thereory and adjustments where and	235
Index		263

Index