

CONTENTS

EDITORIAL ADVISORY BOARD	vii
LIST OF CONTRIBUTORS	ix
PREFACE	xi
ACKNOWLEDGMENTS	xiii

MAKING SURE THINGS CAN NEVER BE THE SAME AGAIN: INNOVATION IN LIBRARY AND INFORMATION SERVICES	
<i>David Baker</i>	1

FACING THE CHALLENGE OF DATA-INTENSIVE RESEARCH: RESEARCH DATA SERVICES AND DATA LITERACY IN ACADEMIC LIBRARIES	
<i>Tibor Koltay</i>	45

THEORY OF MANAGEMENT STRATEGIES FOR LIBRARIES: TRIGGERS FOR INNOVATIVE AND FUNDAMENTAL CHANGES	
<i>Masanori Koizumi</i>	63

CAPACITY AND CAPABILITY: HOW CAN LIBRARY AND INFORMATION SERVICES MAKE SURE THEY SUCCEED?	
<i>Derek Law</i>	87

THE DEVELOPMENT OF DOCUMENT SUPPLY: NAVIGATING IN STORMY WATERS	
<i>Mike McGrath</i>	103

THE LIBRARIANSHIP PORTFOLIO, PART TWO: A RUBRIC FOR EVALUATION <i>Chloe Persian Mills</i>	121
OPEN SOURCE SYSTEMS AND SHARED SERVICES: THE BLMS EXPERIENCE – A CASE STUDY <i>John Robinson</i>	135
INNOVATION AND INFORMATION <i>Jo Smedley</i>	227
PUBLIC LIBRARIES AND INNOVATION IN GREECE: AN OPTION OR A NECESSITY? <i>Evgenia Vassilakaki and Valentini Moniarou-Papaconstantinou</i>	243
LEADING THE INNOVATIVE AND CREATIVE LIBRARY WORKFORCE: APPROACHES AND CHALLENGES <i>Graham Walton and Paul Webb</i>	257
NO DUST IN THE STACKS: CREATING A CUSTOMIZED LOCAL SERIALS COLLECTION ON THE FLY <i>Derek Marshall, Laurel Sammonds Crawford and Karen Harker</i>	277
NEW APPROACHES TO DIGITAL STRATEGY IN THE 21ST CENTURY <i>Chris Batt</i>	289
ABOUT THE AUTHORS	313