CONTENTS

List of illustrations		vii
Editorial introduction by Uwe Flick		ix
About this book and its second edition by Uwe Flick		xv
Acknowledgements		xvii
1	Studying discourse	1
2	Generating an archive	9
3	Ethics and recording 'data'	25
4	The practicalities of recording	37
5	Transcribing audio and video materials	53
6	Exploring conversations	77
7	Exploring conversations about and with documents	95
8	Exploring conversations and discourse: Some debates and dilemmas	109
9	Exploring documents	123
10	Studying discourse: Some closing comments	139
Glo	Glossary	
References		149
Index		155