

# Contents

<i>List of Tables</i>	xi
<i>List of Figures</i>	xiii
<i>Foreword</i>	xv
1 Co-Production as a Maturing Concept	1
TACO BRANDSEN, VICTOR PESTOFF AND BRAM VERSCHUERE	
PART I	
What Is Co-Production?	
Conceptual and Theoretical Perspectives	
2 Co-Production and Third Sector Social Services in Europe: Some Crucial Conceptual Issues	13
VICTOR PESTOFF	
3 From Engagement to Co-Production: How Users and Communities Contribute to Public Services	35
TONY BOVAIRD AND ELKE LÖFFLER	
4 Co-Production: Contested Meanings and Challenges for User Organizations	61
BENJAMIN EWERT AND ADALBERT EVERS	
5 Third Sector and the Co-Construction of Canadian Public Policy	79
YVES VAILLANCOURT	
6 From Co-Production to Co-Governance	101
JOHN M. ACKERMAN	

## **PART II**

### **How Does Co-Production Work?**

- |    |  |     |
|----|--|-----|
| 7  | Co-Production from a Normative Perspective   | 129 |
|    | EDGAR S. CAHN AND CHRISTINE GRAY   |     |
| 8  | Co-Production and Network Structures in Public Education   | 145 |
|    | DAVID O. PORTER  |     |
| 9  | The Conditions for Successful Co-Production in Housing:<br>A Case Study of German Housing Cooperatives | 169 |
|    | TACO BRANDSEN AND JAN-KEES HELDERMAN   |     |
| 10 | Co-Production in an Information Age  | 192 |
|    | ALBERT MEIJER  |     |

## **PART III**

### **How Does Co-Management Work?**

- |    |   |     |
|----|---|-----|
| 11 | Co-Management to Solve Homelessness:<br>Wicked Solutions for Wicked Problems  | 211 |
|    | KERRY BROWN, ROBYN KEAST, JENNIFER WATERHOUSE,<br>GLEN MURPHY AND MYRNA MANDELL   |     |
| 12 | Co-Management in Urban Regeneration:<br>New Perspectives on Transferable Collaborative Practice                             | 227 |
|    | HANS SCHLAPPA   |     |
| 13 | 'Don't Bite The Hand That Feeds You?' On the Partnerships<br>between Private Citizen Initiatives and Local Government       | 245 |
|    | KAROLIEN DEZEURE AND FILIP DE RYNCK   |     |
| 14 | Co-Producing Safety or Participative<br>Window Dressing? Regulation Partnerships<br>in German Local Governance Arrangements | 264 |
|    | MATTHIAS FREISE   |     |

15	The Potential of Nonprofit-Government Partnerships for Promoting Citizen Involvement	281
	ICHIRO TSUKAMOTO	

## PART IV

### Effects of Co-Production: Service Quality, Accountability and Democracy

16	Co-Production and Service Quality: A New Perspective for the Swedish Welfare State	297
	JOHAN VAMSTAD	
17	Co-Production: An Alternative to the Partial Privatization Processes in Italy and Norway	317
	ANDREA CALABRÒ	
18	The Challenges of Co-Management for Public Accountability: Lessons from Flemish Child Care	337
	DIEDERIK VANCOPPENOLLE AND BRAM VERSCHUERE	
19	New Public Governance, Co-Production and Third Sector Social Services in Europe: Crowding In and Crowding Out	361
	VICTOR PESTOFF	
20	Conclusion: Taking Research on Co-Production a Step Further	381
	TACO BRANDSEN, BRAM VERSCHUERE AND VICTOR PESTOFF	

	<i>List of Contributors</i>	389
	<i>Index</i>	397