## CONTENTS

Part I Incivility and Why It Matters	
1 Introduction: Incivility in Today's World	3
2 Online Incivility and Public Discourse	29
3 Nasty Talk Online	57
Part II Online Incivility: Three Examples in the News	
4 Can Incivility and Deliberation Co-exist?	81
5 Analyzing Comments in the News	105
Part III Incivility and Political Participation	
6 Incivility and Speaking Out	133
7 Testing the "Defensive Effect"	149

Part IV What This Means for Public Debate	
8 Conclusion: Where Do We Go from Here?	175
Bibliography	195
Index	215