

Contents

<i>Foreword</i>	vi
<i>About the authors</i>	viii
<i>Acknowledgements</i>	ix
<i>Introduction</i>	1
<i>The art of spiritual care</i>	
1 Self-awareness	5
2 Faith, belief and culture	12
3 Communication issues and skills	22
4 The healthcare team	33
5 Competence in spiritual care	44
<i>Assessing and responding to spiritual needs</i>	
6 Disentangling spiritual and religious care	57
7 Spiritual assessment	70
8 Responding to spiritual and religious needs	79
<i>Working with the complexities of spiritual care</i>	
9 Ethics and values in spiritual care practice	102
10 Loss, grief and bereavement	112
<i>The personal impact of spiritual care</i>	
11 Nurturing our spiritual selves	125
12 The institution and staff support	139
<i>The unique role of the chaplain</i>	
13 Chaplain to the institution	148
<i>Index</i>	157