## **Contents**

List of figures		vii
Contributors		ix
Foreword: Situating the role of information in the messy and complex context of the workplace  Annemaree Lloyd		xv
1	Work and information in modern society: a changing workplace Katriina Byström, Jannica Heinström and Ian Ruthven	1
2	Information activities and tasks  Elaine G. Toms	33
3	Information culture Gunilla Widén and Jela Steinerová	63
4	Information management Elena Macevičiūtė and Eric Thivant	81
5	Information artefacts Katriina Byström and Nils Pharo	103
6	Information attributes Diane Rasmussen Pennington and Ian Ruthven	127
7	Workplace Information Environment – challenges and opportunities for research Katriina Byström, Jannica Heinström and Ian Ruthven	147
Index		173