Contents

Table of statutes ix Table of statutory instruments xiii Table of cases xv Section A: Commentary 1 A1 Forming and Concluding a Contract 3 At a glance 3 Whether agreement has been reached 5 The incorporation of contract terms 13 Unusual or onerous terms 21 The effect of signature 25 The 'battle of the forms' 25 The relative importance of the contract terms 28 Intermediate terms 29 Signing a contract 30 Checklist 31 A2 Common and Specific Clauses and Terms 33 At a glance 33 Describing the goods or services 35 Quality and fitness for purpose 38 When not reasonably fit 50 Goods supplied under the contract 51 Where model seen or examined before contract 54 Digital content 54 Sales by sample 55 Effect of slight breaches 55 Passing of risk 56 Passing of property 57 Retention of title 62 Exclusion clauses and unfair terms 68 The Unfair Contract Terms Act 1977 70 The Consumer Rights Act 2014 84 Liquidated damages clauses 95 Avoiding penalty clauses 101 Prepayments and forfeitures 102 Limitation periods 102 Excluding liability for misrepresentation 106 Frustration 113 Third party rights 117 Intellectual property rights 119 Confidentiality and non-disclosure 120 Service of notices 121

V

Contents

| | Signature Proper law clauses Competition issues Checklist | 121 122 123 125 |
|--------|--|--|
| A3 | Export Contracts – Special Issues At a glance Legislative framework Current strategic export control legislation UN embargoes Getting an export licence | 127 127 128 128 129 132 |
| | Checklist | 163 |
| A4 | Software Contracts – Special Issues At a glance Whether software is 'goods' Consumer contracts Intellectual property Instructions for use Documentation Warranties and limitation of liability The legal status of guarantees Purchaser's safeguard against intellectual property infringements Use and licence of software Acceptance tests Restrictions on use Confidentiality Source code escrow Training Patent/copyright indemnity Bespoke software Checklist | 165 165 166 169 170 171 172 173 174 175 176 176 177 177 178 178 179 184 |
| Sectio | on B: Business-to-Business Contracts | 187 |
| B1 | Terms and Conditions for the Sale and Supply of Goods At a glance General Checklist | 189 189 190 235 |
| B2 | Terms and Conditions of Purchase Checklist Other possible considerations | 253 253 267 |
| B3 | Licence of Computer Software – Buyer/Licensee At a glance Commentary | 269 |
| B4 | Professional Services Agreement – Supplier At a glance Commentary | 291 291 291 |

Contents

| B5 | Professional Services Agreement – Buyer At a glance Commentary | 304 304 304 |
|--------|--|---|
| B6 | Terms and Conditions for Sale of Goods by Export – Supplier At a glance Commentary | 329 329 329 |
| B7 | Terms and Conditions for Purchase of Goods and Services by Import – Buyer At a glance Commentary | 337 337 337 |
| Sectio | on C: Business-to-Consumer Contracts | 347 |
| C1 | Consumer Contracts – Distance and Off-Premises Contracts Preliminary issues of incorporation Precedent – Specimen Distance Selling and Off-Premises Contract Distance contracts concluded by electronic means – placing the order Presentation of contract terms Issues as to space The Model Cancellation Form On-Premises Contracts Contracts outside the Regulations Confirmation of contracts Internet-related aspects | 349 349 363 363 364 364 364 365 366 366 366 |
| C2 | Hire Purchase Contracts Definition Hire purchase v conditional sale Regulated hire purchase agreements When within the 2010 Regulations Hire Purchase Agreement regulated by the Consumer Credit Act 1974 Unregulated hire purchase agreements Conditional sale agreements | 373 373 373 374 398 398 408 411 |
| C3 | Online Terms and Conditions of Sale At a glance Excepted contracts Distance selling Special provisions as to the supply of services Checklist | 413 413 413 414 422 423 |
| C4 | Online Terms and Conditions for the Supply of Software At a glance Issues Contract terms required by the Regulations Rights and remedies under the Consumer Rights Act 2014 Checklist | 425 425 426 426 430 435 |
| Index | | 437 |