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Dr Pfeiffer herself, throughout the book, comes across as a visionary thinker with an eye always on patients and the provision of excellent care. She is someone who clearly sees the future and has written a book to help implement that future by changing healthcare systems into hybrid environments, where patients from many specialty areas are treated both online and in-person. She describes the many opportunities that there are to use video conferencing to improve the practice of medicine generally, and readers will have their eyes opened as they explore the range of case examples she cites.

I hope this book will be widely read and will assist many clinicians as they implement video conferencing in their practices, and congratulate Dr Pfeiffer on an excellent product.

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