

## Contents

|          |   |           |
|----------|---|-----------|
|          | <b>INTRODUCTION.....</b>                                | <b>5</b>  |
| <b>A</b> | <b>ICT specialists and students .....</b>               | <b>7</b>  |
|          | ICT specialists, total.....                             | 8         |
|          | ICT managers, professionals and engineers.....          | 10        |
|          | ICT technicians, installers and servicers .....         | 12        |
|          | Wages of ICT professionals.....                         | 14        |
|          | Wages of ICT technicians.....                           | 16        |
|          | University students of ICT fields of education .....    | 18        |
|          | University graduates from ICT fields of education ..... | 20        |
| <b>B</b> | <b>ICT investment and expenditure.....</b>              | <b>23</b> |
|          | ICT investment, total.....                              | 24        |
|          | ICT equipment investment.....                           | 26        |
|          | Software investment .....                               | 28        |
|          | Total household expenditures on ICT.....                | 30        |
|          | Household expenditures on telecommunication.....        | 32        |
| <b>C</b> | <b>ICT research and development .....</b>               | <b>33</b> |
|          | ICT R&D expenditures, total.....                        | 34        |
|          | R&D expenditures in software .....                      | 35        |
|          | Business R&D expenditures in ICT .....                  | 36        |
|          | R&D expenditures in the ICT sector.....                 | 38        |
|          | R&D personnel in the ICT sector.....                    | 40        |
| <b>D</b> | <b>ICT external trade.....</b>                          | <b>41</b> |
|          | ICT goods external trade, total .....                   | 42        |
|          | Computer equipment external trade .....                 | 48        |
|          | Communication equipment external trade .....            | 50        |
|          | Consumer electronics external trade .....               | 52        |
|          | Electronic components external trade .....              | 54        |
|          | ICT parts n.e.s. external trade .....                   | 56        |
|          | ICT services external trade, total .....                | 58        |
|          | Computer services and software external trade.....      | 62        |
| <b>E</b> | <b>ICT sector .....</b>                                 | <b>65</b> |
|          | Employment in the ICT sector .....                      | 66        |
|          | Turnover in the ICT sector .....                        | 70        |
|          | R&D expenditures in the ICT sector .....                | 74        |