CONTENTS

	Foreword	vii
	Prologue	ix
	Acknowledgements	xvii
	Introduction	xix
1	Origins and meanings of diplomatic protocol	1
2	The Vienna Convention on Diplomatic Relations	15
3	Modern diplomacy	27
4	Mission culture	47
5	The protocol officer	59
6	Basic etiquette	69
7	Soft power	81
8	VIP visits	93
9	International protocol	103
0	Defence protocol	119
1	Business protocol	129
2	Internet diplomacy	137
13	Media communications and crisis management	147
	Epilogue	159
	Annex 1 Vienna Convention on Diplomatic Relations	163
	Annex 2 Presentation of credentials in the United Kingdon	m 181