

# Contents

List of Figures and Tables	xi
Foreword <i>Lee H. Hamilton</i>	xiii
Preface <i>Steve McDonald</i>	xix
Acknowledgments	xxv
<b>Part I. Approaching the Subject</b>	
1. Intrastate Conflicts and the Problem of Political Will <i>Michael Lund</i>	3
2. Unofficial Conflict Resolution and Sustainable Peace <i>Michael Lund</i>	23



## Part II. Assessing Country Cases *Averting Conflict Escalation*

3. Estonia: Psychopolitical Dialogue Contributing to Conflict Prevention 53  
*Susan H. Allen*
4. Can Dialogues Change the Course of a Small Nation?  
The Social Cohesion Program in Guyana 85  
*Michael Lund*

### *Ending Active Conflicts*

5. Tajikistan: Peace Secured, but the State of Our Dreams? 135  
*Anna Matveeva*
6. Sri Lanka: When Negotiations Fail—Talks for the Sake of  
Talks; War for the Sake of Peace 193  
*Hannes Siebert with Chanya Charles*

### *Transcending Past Conflicts*

7. The Harvard Study Group on Cyprus: Contributions to an  
Unfulfilled Peace Process 231  
*Diana Chigas*
8. The Burundi Leadership Training Program 281  
*Susanna Campbell and Peter Uvin*

## Part III. Findings and Implications

9. Learning from the Case Studies: Impacts and Explanations 315  
*Michael Lund*
10. Contemporary Implications: From Trust-Building to  
Institution-Building 371  
*Michael Lund*
- Contributors 391
- Index 395