

Acknowledgments Contents

Acknowledgments	ix
1 Mediation	1
2 Mediation and Mediator Trust	13
3 Mediators' Relational Characteristics: Impartiality and Interest	21
4 Two Dimensions of Trust and Two Relational Characteristics of Mediators	33
5 Mediation in the Borneo Confrontation and the Yemen Dispute	69
6 Good Mediators	91
References	101
Index	111
About the Author	115

I owe endless thanks to my personal friend, Geraldine Perry, who read and commented on my earlier drafts. Without her generous time and help, this book would not have been completed in time. I am eternally grateful to my family, Hee-Won Lee, Sung-Ju Hong, Su-Jin Lee (Ho-Myung Kim), and Su-Ho Lee (Jin-Sook Moon). They are my roots and my pillars that have sustained me through the years. I simply cannot ask for better friends and family.