

Contents

<i>List of Figures and Tables</i>	viii
<i>Preface</i>	ix
<i>Acknowledgements</i>	xiv
1 Interviews as Reflective Practice	1
2 Qualitative Interviews Overview	30
3 Interview Context	58
4 Research Interviews: Modes and Types	86
5 Managing Interview Interaction	114
6 Dilemmas and Parameters	144
7 Beyond the Individual	170
8 Transcripts and Analysis	196
9 Representation	230
10 Training and Development	255
<i>Appendices</i>	282
<i>References</i>	296
<i>Index</i>	323