

CONTENT

FOREWORD BY DIANA RADL ROGER, DELOITTE.....	8
MY STORY, MOTIVATION AND WHY YOU NEED THIS BOOK.....	10
WHO THIS BOOK IS RECOMMENDED FOR	15
PRELUDE	16
01 ONLINE CONSULTATIONS AND VIRTUAL COACHING	18
02 INTERACTIVE ONLINE TRAINING	23
SPECIAL WEBCAMS AND EQUIPMENT FOR ONLINE TRAININGS.....	27
03 WEBINARS AND WEBCASTS.....	33
A) WEBINAR AS A LIVE VIDEO	36
WHAT IS AN RTMP ENCODER?	44
WHAT IS MULTI-STREAMING?	47
B) WEBINAR VIA WEBINAR SOFTWARE	50
AUTOMATED AND ON-DEMAND WEBINARS.....	56
CUSTOMIZED WEBINAR SOLUTIONS.....	57
SOUND IS MORE IMPORTANT THAN IMAGE	63
04 ONLINE CONFERENCES AND EXPOS.....	66
05 MICROLEARNING AND ON-THE-JOB EDUCATION	71
06 TRAINING IN VIRTUAL AND AUGMENTED REALITY	80
VIRTUAL REALITY (VR).....	81
AUGMENTED REALITY (AR).....	88
OUTRO	94
ABOUT THE AUTHOR	98