

Notes on contributors		v
Introduction: From margin to mainstream		xv
<i>Marian Barnes and Phil Cotterell</i>		
<b>Part One</b>	<b>Introduction: user movements</b>	<b>1</b>
	<i>Marian Barnes and Phil Cotterell</i>	
one	Survivors History Group takes a critical look at historians	7
	<i>Survivors History Group</i>	
two	The Nottingham Advocacy Group: a short history	19
	<i>Marian Barnes and Colin Gell</i>	
three	Building solidarity, ensuring diversity: lessons from service users' and disabled people's movements	33
	<i>Peter Beresford and Fran Branfield</i>	
four	Service users and the third sector: opportunities, challenges and potentials in influencing the governance of public services	47
	<i>Graham P. Martin</i>	
five	The capacity, impact and challenge of service users' experiential knowledge	57
	<i>Phil Cotterell and Carolyn Morris</i>	
Part One: Questions for reflection		70
<b>Part Two</b>	<b>User involvement in services</b>	<b>73</b>
	<i>Marian Barnes and Phil Cotterell</i>	
six	Collaboration in public services: can service users and staff participate together?	79
	<i>Michelle Farr</i>	
seven	Changing patterns of service user involvement, 1990-2010	89
	<i>Clare Evans and Ray Jones</i>	
eight	Looking out from the middle: influencing policy change through user involvement	101
	<i>Joe Duffy and Brendan McKeever</i>	
nine	Changing minds: unleashing the potential of mental health service users – a critical perspective on current models of service user involvement and their impact on wellbeing and 'recovery'	115
	<i>Stephanie McKinley and Sarah Yiannoullou</i>	

ten	Moving forward: understanding the negative experiences and impacts of patient and public involvement in health service planning, development and evaluation <i>Sophie Staniszewska, Carole Mockford, Andy Gibson, Sandy Herron-Marx and Rebecca Putz</i>	129
Part Two: Questions for reflection		142
<b>Part Three</b>	<b>User involvement in research</b>	<b>143</b>
	<i>Marian Barnes and Phil Cotterell</i>	
eleven	Young mothers' experiential knowledge and the research process <i>Geraldine Brady, Geraldine Brown and Corinne Wilson</i>	149
twelve	Involving young people in research: making an impact in public health <i>Louca-Mai Brady, with young researchers Ellie Davis, Amrita Ghosh, Bhavika Surti and Laura Wilson</i>	159
thirteen	Projects through partnership: promoting participatory values throughout the research process <i>Robert Kirkwood</i>	169
fourteen	Involving older people in research: empowering engagement? <i>Lizzie Ward and Beatrice Gahagan</i>	181
fifteen	'Still out there?' Is the service user voice becoming lost as user involvement moves into the mental health research mainstream? <i>Kati Turner and Steve Gillard</i>	189
sixteen	Service user-led research in the NHS: wasting our time? <i>Patsy Staddon</i>	201
seventeen	Should we? Could we? Measuring involvement <i>Rachel Purtell, Wendy Rickard and Katrina Wyatt</i>	209
eighteen	Evaluating the impact of public involvement on research <i>Rosemary Barber, Jonathan Boote, Glenys Parry, Cindy Cooper and Philippa Yeeles</i>	217
Part Three: Questions for reflection		224
Conclusion: Critical and different perspectives on user involvement <i>Marian Barnes and Phil Cotterell</i>		225
References		235
Index		263