## Contents

Introduction 4

Unit 1 Careers in tourism 6

Unit 2Destinations12Unit 3Hotel facilities18

A first of the active of the second of the s

Unit 4	Tour operators	24	
	Consolidation 1	30	The syllabors is multi-loyered. Based on topic unass and professional shift referant to the attickenticity and "out incorporates a related comprehensive granific unit" (2014) wooshulary syllabits and systematic work on speaking. Stratefully dealer and systematic work on speaking. Demote the profession of the comprehension of the strategies of the overality with the comprehension of the strategies of the dealer of the comprehension of the strategies of the Wook book and these instance (CD) The strategies of the Wook book and these instance (CD) The strategies of the work of the comprehension of the strategies of the strategies of the comprehension of the strategies of the strategies and systematic work of the strategies of the strategies of the comprehension of the strategies of the strategies of the comprehension of the strategies of the strategies of the comprehension of the strategies of the strategies of the strategies of the strategies of the strategies of the strategies of the strategies of the strategies of the strategies of the strategies of the strat
Unit 5	Dealing with guests	32	
Unit 6	Travel agencies	38	
Unit 7	Hotel reservations	44	
Unit 8	Seeing the sights	50	
Ho this is a	Consolidation 2	55	
Unit 9	Getting around	56	
Unit 10	Eating out	62	
Unit 11	Traditions	67	

## Unit 12 Special interest tours 72 Consolidation 3 76 Photocopiable resources 77

can either its need for assessment of endeling programmed on revision. A summary of the unit contents can be found on pages 4.5 of the Students' Books of eld an elder for the first holes in the Taketer elder to book of eld an elder conclude use the indiction in the Students' formation effectively and adding the return of proceeding elder difficulty to vari their own ables in incidents' elder of a transition in the teachers' in the indiction is and difficulty to vari their own ables in the indiction of transitioners, and return of proceeding elder difficulty to vari their own ables in the indiction of transitioners' and the indiction is indicated and a subject Their way that the indiction is another way the subject Their ways the transition way the subject Their ways the indiction is another way the subject Their ways the indiction is another way the subject Their ways the indiction is another way the subject Their ways the indiction is another way the subject Their ways the indiction is another way the subject Their is and the indiction way the burdent way the indiction is an indiction of the subject Their is and the indiction is another way the four skills - reading, writing, listening ad sponting are practised and developed in carb unit of the Students are practised and developed in carb unit of the Students book. The teaching material comes from a wide range of

formal and informal written documents. They are also given the opportunity to consolidate what the same test learning by recented any to consolidate what the same test is a second of any the second second second second second fresh and the following to part and any of second for sool are strabute , g. p. terristic set of second second second que sool are strabute , g. p. terristic set of second second second for sool are strabute , g. p. terristic second second second second for sool are strabute , g. p. terristic second for sool are strabute , g. p. terristic second se

sources related to the hotel and fourism industry, including the Dowleg Kledendey Eperetniess Travel Guide, (see later), travel and tourism-related websites, travel brochures and journals and so on. The varied tasks in each unit are suited to the needs of hotel and tourism students, providing many opportunities for students torus