

English for Tourism Intermediate **Bookmap**

Unit	Language focus	Vocabulary	Professional practice
1 Careers in tourism 6	Question forms	Jobs and duties The word <i>Skill</i> Action verbs Pronunciation: Question forms	Write a CV / Resumé Write a cover letter Attend an interview Apply for a job
2 Destinations 14	Present simple and present continuous	Reasons for travelling Describing a destination	Prepare a presentation Give a short presentation
3 Hotel facilities 22	Have / Get something done Making comparisons	Hotel facilities Describing hotels Pronunciation: Word stress	Compare hotels Decide how to refurbish a hotel Write a hotel description
4 Tour operators 30	Present perfect and past simple Pronunciation: /ɪ/, /i:/ and /aɪ/	Tour operators Package holidays	Deal with a complaint Write a letter of apology Persuade a client to buy a package tour
Consolidation 1 38	Grammar review	Pronunciation: Word stress Alphabet quiz	
5 Dealing with guests 40	Articles	Describing people Misunderstanding -ed / -ing adjectives	Deal with a complaint Solve an overbooking problem
6 Travel agencies 48	The future	The word <i>Time</i> Telephone language Pronunciation: The alphabet	Take a telephone booking Prepare an educational report Reply to an enquiry
7 Hotel reservations 56	Indirect questions Reported speech	Text messaging Conferences and conventions Pronunciation: Politeness Contrastive stress	Take messages Send text messages Sell a conference venue to a client Write a formal letter
8 Seeing the sights 64	The passive	Places of interest How Guinness is made Exhibitions Pronunciation: /æ/, /ə/, and /et/	Recommend sights Describe an exhibition Guide for a famous sight
Consolidation 2 72	Grammar review	Vocabulary review	Write an email

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9 Getting around 74	Modal verbs	Checking in Using a dictionary Pronunciation: Same spelling, same sound?	Give advice on driving Give underground directions Car hire bookings Hire a motorhome
10 Eating out 82	Countable and uncountable nouns Quantifiers	Verbs of food preparation Pronunciation: /ə/	Describe dishes Recommend a restaurant Prepare a menu Take an order
11 Traditions 90	Defining relative clauses Vague language	Traditions The theatre Public holidays Pronunciation: Dates	Describe a festival Exchange historical facts Recommend a festival
12 Special interest tours 98	Conditionals	Special interest tours Pronunciation: Word stress	Exchange hobbies Sell a holiday Organise a three-day cruise The hotel management game
Consolidation 3 106	Grammar review	Vocabulary review Pronunciation: Same spelling, different sound	
Pairwork files 108			
Writing bank 118			
Grammar reference 122			
Tapescripts 130			