

CONTENTS

<i>Foreword</i>	xii
<i>Preface</i>	xiv
<i>Acknowledgements</i>	xvi
<i>List of abbreviations, shorthand references and acronyms</i>	xvii
<i>Table of cases and opinions</i>	xix
<i>Table of legislation and official documents</i>	xxvii
1. Introduction	1
PART I EUROPEAN UNION	
2. Article 14 e-Commerce Directive	12
3. Article 15 e-Commerce Directive and recent measures	56
PART II UNITED STATES	
4. Section 230 Communications Decency Act (CDA)	97
5. Section 512 Digital Millennium Copyright Act (DMCA)	131
PART III INTERESTS, FUNDAMENTAL RIGHTS AND PRIVATE SPEECH REGULATION	
6. Interests at stake	169
7. Fundamental rights	196
8. Private speech regulation	236
PART IV ASSESSMENT, RECOMMENDATIONS AND CONCLUSIONS	
9. Assessment	271
10. Completing the current regime	296
11. Towards a double-sided duty of care	337
12. Conclusions	378
<i>Bibliography</i>	387
<i>Index</i>	411

C. BALANCING, OBLIGATIONS AND RESTRICTIONS	7.50
1. General framework	7.51
2. Article 52(1) EU Charter	7.63
3. Three concluding remarks	7.68
D. SUMMARY	7.82
8. PRIVATE SPEECH REGULATION	
A. 'PRIVATISATION' OF ENFORCEMENT	8.02
1. Precisions and qualifications	8.03
2. Implications	8.10
B. CONTENT MODERATION	8.21
1. Concept and significance	8.22
2. Assessment and implications	8.28
C. KNOWLEDGE AND CONTROL	8.34
1. Introductory remarks	8.35
2. Automated means: limits	8.40
3. Automated means: need	8.45
D. OTHER DEVELOPMENTS	8.51
1. General developments and competition	8.52
2. Use and significance of 'hosting' services	8.60
E. SUMMARY	8.70

PART IV ASSESSMENT, RECOMMENDATIONS AND CONCLUSIONS

9. ASSESSMENT	
A. GENERAL REQUIREMENTS AND APPLICATION	9.02
1. Five general requirements	9.03
2. Application: balance and effectiveness	9.12
3. Application: clarity, safeguards and proportionality	9.27
B. RETAINING THE ESSENCE OF THE CURRENT REGIME	9.33
1. Retaining a knowledge-based liability regime	9.34
2. Retaining the prohibition on general monitoring	9.43
C. SUMMARY	9.54
10. COMPLETING THE CURRENT REGIME	
A. NOTICE AND TAKEDOWN PROCEDURES	10.02
1. EU rules on notice and takedown procedures	10.03
2. Content: general aspects	10.10
3. Content: notifying parties, sanctions and trusted flaggers	10.16
B. STRENGTHENED REGIME ON INJUNCTIVE RELIEF	10.26
1. Importance of injunctive relief	10.27
2. Specific measures	10.36
C. PUBLIC OVERSIGHT	10.52
1. Public involvement beyond law-making	10.53
2. Detailed measures	10.64
D. ISSUES RELATED TO SCOPE	10.73
1. Central criterion	10.74
2. Possible amendments	10.82
E. SUMMARY	10.93
1. TOWARDS A DOUBLE-SIDED DUTY OF CARE	
A. TARGETED DUTY OF CARE	11.02
1. Need for an EU-level duty of care	11.03
2. Targeting specific illegal online content	11.11
3. Specific requirements	11.18
4. Personal scope and structure	11.32
B. DOUBLE-SIDED DUTY OF CARE	11.40
1. Caring about users	11.41
2. Diligence	11.51

3. Transparency	11.57
4. Redress	11.65
C. SUMMARY	11.78
12. CONCLUSIONS	
A. FIVE PARADOXES	12.02
B. TWO MOTTOS AND FIVE MEASURES	12.09

Bibliography	387
Index	411