

Table of Contents

The Author	3
List of Abbreviations	11
General Introduction	13
Chapter 1. General Background of the Country	13
Chapter 2. Telecommunications Infrastructure	15
§1. GENERAL	15
§2. FIXED-LINE NETWORKS	15
§3. MOBILE TELEPHONY	16
Chapter 3. The Information and Communications Technologies Market	18
Chapter 4. E-commerce: Facts and Figures	19
Chapter 5. E-government Initiatives	20
Selected Bibliography	21
Part I. Regulation of the ICT Market	23
Chapter 1. Regulatory Framework of the Telecommunications Sector	23
§1. KEY DEFINITIONS	32
§2. REGULATING THE SECTOR	34
I. Single Regulators or Multi-member Commissions	34

Table of Contents

§3. THE OFFICE OF COMMUNICATIONS	35
I. The Consumer Panel	35
II. The Telecommunications Ombudsman	36
III. Duties of OFCOM	36
A. General Duties	37
B. Community Requirements	38
§4. FROM LICENSING TO GENERAL CONDITIONS	39
I. Procedure for Making Conditions	40
II. Contents of General Conditions	41
A. Condition One Access and Interconnection	42
B. Standardization	42
C. Proper and Effective Functioning of the Network	42
D. Emergency Call Numbers	42
E. Use During Disasters	42
F. Public Pay Telephones	42
G. Must Carry Obligations	43
H. Operator Assistance, Directories and Directory Enquiry Facilities	43
I. Requirements to Offer Contracts	43
J. Transparency and Publication of Information	44
K. Metering and Billing	44
L. Itemized Bills	44
M. Non-payment of Bills	44
N. Codes of Practice and Dispute Resolution	45
O. Provision for Users with Disabilities	45
P. Provision of Additional Facilities	45
Q. Allocation and Adoption of Telephone Numbers	45
R. Number Portability	46
S. Provision of Directory Information	46
T. Non-geographic Numbers	46
U. Quality of Service	46
III. Enforcing Conditions	46
IV. Appealing against Decisions	47
§5. INTERCONNECTION AND ACCESS	49
§6. UNIVERSAL SERVICE	53
I. Universal Service in the Communications Act	56
II. The Universal Service Order	57
§7. CONCLUSIONS	58
Chapter 2. Regulation of Competition in the ICT Market	59
§1. CONCERTED PRACTICES AND OLIGOPOLISTIC MARKETS	61
§2. ABUSE OF A DOMINANT POSITION	63

Chapter 3. Regulation of Cryptography and Other Dual-use Goods	72
Chapter 4. Legal Status of Standardization	74
Chapter 5. Legal Status of Out-of-court Dispute Settlement in the ICT Sector	78
Part II. Protection of Intellectual Property in the ICT Sector	81
Chapter 1. Application of Copyright in the Area of ICT	81
§1. THE REQUIREMENT OF ORIGINALITY	83
§2. OWNERSHIP OF COPYRIGHT	84
§3. COMMENCEMENT AND DURATION OF PROTECTION	85
§4. APPLYING COPYRIGHT PRINCIPLES TO SOFTWARE	85
§5. SOFTWARE PIRACY	86
§6. A USE RIGHT FOR SOFTWARE?	87
§7. BACK-UP COPIES	88
§8. EXTENT OF COPYRIGHT PROTECTION	88
Chapter 2. Legal Protection of Software	95
§1. THE PROCESS OF OBTAINING A PATENT	96
§2. THE DEVELOPMENT OF SOFTWARE PATENTS	98
Chapter 3. Legal Protection of Databases	112
Chapter 4. Legal Protection of Computer Chips	120
Chapter 5. Other Intellectual Property Rights in the ICT Sector	123
Chapter 6. Internet Domain Name Registration	126

Table of Contents

Part III. ICT Contracts	129
Chapter 1. Hardware Contracts	129
Chapter 2. Software Contracts	130
Chapter 3. Turnkey Contracts	143
Chapter 4. Distribution Agreements	144
Chapter 5. Maintenance Contracts	145
Chapter 6. Facilities Management	146
Chapter 7. Network Services	147
Chapter 8. Government Contracts	148
Part IV. Electronic Transactions	149
Chapter 1. Legal Status of Electronic Transactions	149
Chapter 2. Regulation of Electronic Signatures and Certification Services	151
Chapter 3. Legal Aspects of Electronic Banking	155
Chapter 4. Protection of Users of Electronic Services	156
Part V. Non-contractual Liability	157
Chapter 1. Negligence	157
Chapter 2. Liability of Network Operators	161
Chapter 3. Liability of Service Providers	162
Chapter 4. Product Liability	170

Table of Contents

Part VI. Privacy Protection	175
Chapter 1. Regulation of Personal Data Processing	175
Chapter 2. Protection of Telecommunications Privacy	189
Part VII. Computer-Related Crime	197
Chapter 1. General Legal Development	197
Chapter 2. Application of Criminal Procedure Law in the Area of ICT	206
Conclusions	213
Index	215