## CONTENTS

| Author's Note                                   | XV  |
|---|-----|
| Introduction: Red Flags                         | 1   |
| 1: From Poorhouse to Database                   | 14  |
| 2: Automating Eligibility in the Heartland      | 39  |
| 3: High-Tech Homelessness in the City of Angels | 84  |
| 4: The Allegheny Algorithm                      | 127 |
| 5: The Digital Poorhouse                        | 174 |
| Conclusion: Dismantling the Digital Poorhouse   | 201 |
| Afterword to the Paperback Edition              | 218 |
| Acknowledgments                                 | 227 |
| Sources and Methods                             | 231 |
| Notes   | 257 |
| Index   | 260 |