CONTENTS

BENEFIT OF THE PROPERTY OF THE

Acknowledgments vii
About the Editors ix
About the Authors xi
Editorial Assistants xv

PART ONE OVERVIEW

- 1. An Introduction to Deliberative Civic Engagement
 TINA NABATCHI
- 2. Mapping Deliberative Civic Engagement: Pictures from a (R)evolution 19

 MATT LEIGHNINGER

PART TWO PROCESS AND DESIGN

- 3. The Participation and Recruitment Challenge 43
 DAVID MICHAEL RYFE AND BRITTANY STALSBURG
- 4. How People Communicate during Deliberative Events

 LAURA W. BLACK
- 5. Deliberation in Multicultural Societies: Addressing Inequality, Exclusion, and Marginalization 83

 ALICE SIU AND DRAGAN STANISEVSKI

vi

6. Online Deliberation Design: Choices, Criteria, and Evidence
TODD DAVIES AND REID CHANDLER

PART THREE OUTCOMES AND EVALUATION

- 7. Does Deliberation Make Better Citizens? 135
 HEATHER PINCOCK
- 8. Deliberation's Contribution to Community Capacity Building
 BO KINNEY
- 9. Assessing the Policy Impacts of Deliberative Civic Engagement:
 Comparing Engagement in the Health Policy Processes of
 Brazil and Canada 181
 GREGORY BARRETT, MIRIAM WYMAN, AND
 VERA SCHATTAN P. COELHO
- 10. Evaluating Deliberative Public Events and Projects 205

 JOHN GASTIL, KATIE KNOBLOCH, AND MEGHAN KELLY

PART FOUR CONCLUSION

- 11. Listening and Responding to Criticisms of Deliberative
 Civic Engagement 233
 LOREN COLLINGWOOD AND JUSTIN REEDY
- 12. Advancing the Theory and Practice of Deliberative Civic Engagement: A Secular Hymnal 261
 G. MICHAEL WEIKSNER, JOHN GASTIL, TINA NABATCHI, AND MATT LEIGHNINGER

References 275 Index 305