

Introduction	4
I. Summary	6
II. The Structure of Activities	
1. The sphere of operation	10
2. Main activities	11
3. Main activities and the way non-profit organizations were set up	11
4. Additional activities	12
5. The combination of activities	12
6. Spheres and levels of activities	13
III. Voluntary Work	
1. The use of voluntary work	14
2. The extent and intensity of voluntary work	14
3. Problems associated with the use of voluntary work	15
IV. Professionalization	
1. The use of professionals	17
2. The provision of employment	18
3. Training	20
4. Problems	25
V. Mobilization of the public	
1. Forms and focus of mobilization activities	27
2. The success and frequency of mobilization activities	28
3. The problems of mobilization	29
4. The attitude of the public	30
VI. Functions	
1. The function of providing services	33
2. The innovatory function	36
3. The community and the democratizing functions	38
VII. Problems	
1. Financial problems	40
2. Personnel and management problems	46
3. The attitude of the government and government bodies	48
4. Communication problems	52
VIII. The need for information	
1. Sources of information	56
2. The Internet	58
3. The information deficit	61
4. Training	61

IX. Services

- 1. Services provided by the Civil Society Development Foundation
(Nadace rozvoje občanské společnosti) **63**
- 2. Services provided by the Information Center for Foundations
and Other Not-for-Profit Organizations
(Informační centrum nadací a jiných neziskových organizací) **64**

X. The structure of the non-profit sector

- 1. The social-demographic structure of non-profit organizations **67**
- 2. The way organizations were set up **67**
- 3. The organizational structure **68**
- 4. The size of organizations **68**
- 5. The board of trustees **69**