Contents

	List of Figures List of Boxes and Tables Preface	viii ix x
1	The cosmology of public personnel administration – the what and why of PPA	
2	The bureaucratic perspective of public personnel administration	25
3	Staffing and its support system	46
4	Training Training	76
5	Administrative tribunals	99
6	Ethics and morale	119
7	Welfare of employees	
8	Policymaking in public personnel administration	163
9	Human resources accounting, audit, and information system	185
10	Social equity and diversity in public personnel administration	202
11	The employees' perspective	226
12	Strategic innovation in public personnel administration	246
13	Continuing challenges in public personnel administration	268
	Index	287