

# CONTENTS

*Preface to the Paperback Edition* xxi

Introduction 1

## **PART I COURTS AND JUSTICE**

1 Why courts matter 19

2 The case for change 27

3 Advances in technology 33

4 Outcome-thinking 47

5 Physical, virtual, online 55

6 Access to justice 65

7 Justice according to the law 71

8 Tackling injustice 87

## **PART II IS COURT A SERVICE OR A PLACE?**

9 The vision 95

10 Architecture 111

11 Online guidance 121

12 Containing disputes 135

13 Online judging 143

14 Assisted argument 153

15 Law and code 159

16 Case studies 165

### **PART III THE CASE AGAINST**

17	Objections	179
18	Economy-class justice	187
19	Transparency	193
20	A fair trial	201
21	Digital exclusion	215
22	Encouraging litigiousness	223
23	A jurisprudential miscellany	227
24	Public sector technology	243

### **PART IV THE FUTURE**

25	Emerging technologies	253
26	Artificial intelligence	263
27	The computer judge	277
28	The global challenge	293

	<i>Appendix—checklist of critical success factors</i>	303
--	---	-----

	<i>Notes</i>	305
--	--------------	-----

	<i>Further reading</i>	321
--	------------------------	-----

	<i>Index</i>	331
--	--------------	-----