

Contents

EXECUTIVE SUMMARY	7
1. STUDIES IN PUBLIC SERVICE SECTOR ADAPTATION TO CHANGES	13
1.1. The basics of public sector economics	14
1.2. Public sector and the rationale for its transformation	18
1.3. The improving public sector	26
1.4. The evolving contexts and models of public service management	29
1.5. The basics of demography-driven changes in public service economy and management	35
1.6. Methodology of the study	43
2. CROSS-ANALYSES OF LOCAL PUBLIC SERVICE COSTS IN CENTRAL EUROPE	61
2.1. Proxy cost ratios of local public services across Central Europe	63
2.2. Cost-based typology of regions in Central Europe	76
2.3. Proxy cost ratios of local public services in regions of CE countries	90
3. EMPIRICAL STUDIES ON SOCIAL AND NETWORK SERVICES AND THEIR INFRASTRUCTURE	109
3.1. Field study areas	110
3.2. Service delivery and its three perspectives	113
3.3. The economics of the service delivery: an analytical attempt	135
3.4. The influences over future situation in service delivery	157
3.5. In pursuit of drivers of future policy scenarios	167
BIBLIOGRAPHY	173
LIST OF TABLES	181
LIST OF FIGURES	184
ANNEX I. NUTS3 STATISTICS ON SOCIAL AND NETWORK SERVICES – DEMAND AND SUPPLY PERSPECTIVE: DATA AVAILABILITY COMPARISON	187
ANNEX II. EXEMPLARY FIELD STUDY GUIDELINES	205
ANNEX III. GLOSSARY ON INDICATORS	217
ANNEX IV. REGIONAL CLUSTERING: COST-BASED TYPOLOGY IN CE	241
ANNEX V. PCRS IN THE CENTRAL EUROPE PROGRAMME COUNTRIES: URBAN / RURAL OVERVIEW	255